



**Building 2
Sport HQ 2
Sport Ireland Campus
Snugborough Road
D15 X6WT**

National Tennis Centre

Terms And Conditions

1. All Users must have a slot booked to use the courts, the NTC operates on a first-come first-served basis.
2. All Users must book courts exclusively online through our booking website Skedda
<https://tennisireland.skedda.com/booking>
3. Bookings will not be taken when requested over a call or text. This is to make sure Users receive email confirmations of their bookings.
4. Coaches are not able to book the court, only players can book courts and the coach can attend the court booking with the players.
5. Booking can only be made 7 days in advance; you will not be able to block book courts or make a booking more in advance. This is to allow for all groups of Users to get court availability.
6. Cancellations made up to 24h before a booking will not be charged if they have yet not been paid for.
7. Any cancellations made less than 90min before a booking and without any notice to the NTC staff will be fully charged.
8. Cancellations up to 24h of bookings that have been paid for online can be taken as credit for a future booking or a refund can be issued.
If you wish to cancel a booking that you have already paid for, please email us at CourtBookings@tennisireland.ie or call 01 700 7407, we will credit your session, and you can use it for a different booking slot, or you can get a refund.
9. If a cancellation was made due to bad weather and courts being unplayable, we will credit your paid session and rebook your slot for a time that suits you.
10. Users must have proper athletic non-marking shoes; the staff holds the right to ask you to change shoes if we notice that your shoes are not appropriate due to health and safety issues or due to potential damage to our courts.
11. If switching from outdoor clay courts to indoor courts users need to change their shoes to indoor tennis shoes, this is to prevent the indoor courts getting marked and allow for easier maintenance and cleaning.
12. Users must use only the court that they have booked, switching courts is not allowed unless first checked with the NTC staff and approved. If you are not sure which court you have booked, please check this at reception before your booking.

13. All Users must use provided shoe cleaning brushes and carpets to clean shoes when exiting the clay courts and entering the reception and changing room areas. Brushes and water for shoe cleaning are positioned at both exits from the clay courts. The NTC staff can at their own discretion stop you from entering the reception and changing room area if they notice your shoes have not been properly cleaned.
14. No food or drinks can be taken onto the courts with the exception of water bottles
15. Smoking is not permitted on the courts or within the clubhouse/shelter areas
16. Please respect our environment and take your rubbish with you, old ball cans and empty drink bottles etc.
17. At no time are animals/pets permitted on the courts
18. Players are to be respectful of players on adjacent courts
19. It is the responsibility of the User to vacate the court at the conclusion of their scheduled time.
20. The NTC opening hours are noted on Tennis Ireland website and inside the NTC reception, no bookings will be made outside of those hours. Tennis Ireland holds the right to update the opening hours, when necessary, all changes will be communicated accordingly to users. I have attached a photo of the opening hours for ease of access to this email.

[National Tennis Centre](#)

21. Players can only book a maximum of 3h per day. This allows the NTC staff to better manage the bookings and potential cancellations.
22. All Users must pay for their booking prior to the booking starting, please allow a few minutes of extra time when arriving if you have not yet paid for your booking. This is to allow us to process your payment and not go into your booked time.
23. Clay courts must be brushed after each User, please allow 5 minutes before the end of your booking for court brushing, if you are not sure how to do this correctly, approach any of the NTC staff who will be able to show you the correct way to brush the courts. Court brushing should not overlap or interfere with the next bookings slot.
24. Racket hire is available in the NTC at a fee. Please reach out to staff via email or phone to check for racket availability as we have a limited amount of rackets in stock.
25. If you have any serious health issue or impairment, please reach out to us prior to your booking so we can make sure that proper measures are in place for your booking and staff is informed.
26. Tennis Ireland and NTC accept no responsibility for the loss, theft or damage to personal possessions during a court booking.
27. Players/bookers use the court at their own risk.
28. Corporate booking requests and club block bookings need to be requested via email so the management can assess and make sure that we optimise court availability.